



St Joseph's Catholic Primary School  
Regents Gate  
Long Causeway  
Exmouth  
Devon  
EX8 1TA

Headteacher: Mrs N Taylor-Bashford

Tel: 01395 264875

Dear Parents and Carers,

We continue to hope that you and your families are well and coping with the current situation as best you can. It is certainly fair to say that little could have prepared us for what has happened over the last month or two and we are very conscious of the wide- ranging challenges that the current lock down creates for us all.

I am sure you will all be aware through the media about the increased concerns regarding the additional risks that being at home creates for children and adults who are victims of Domestic abuse. I'm quite sure that you will have seen the broadcasts on television aimed at those who are victims of domestic abuse. Please be aware that if you are currently suffering in this way support and help for you is available. The current lock down rules do not apply in the same way and there are options available to you. We have been asked to open the school up as a place of safety for victims to make a phone call for help. If you need to do this please come to school and speak to the office. Let them know that you **'need a place of safety to make a phone call'** and they will take you to a private room where you can contact the appropriate help.

Best wishes  
Nicky Taylor-Bashford

#### Useful numbers:

Call the **National Domestic Abuse Helpline** for free and confidential advice, 24 hours a day on 0808 2000 247.

[www.nationaldahelpline.org.uk](http://www.nationaldahelpline.org.uk)

#### Men's Advice Line

0808 801 0327

[www.mensadviceline.org.uk](http://www.mensadviceline.org.uk)

#### Call 999 from a mobile

If prompted, press 55 to Make Yourself Heard and this will transfer your call to the police. Pressing 55 only works on mobiles and does not allow police to track your location.

#### Call 999 from a landline

If only background noise can be heard and operators cannot decide whether an emergency service is needed, then you will be connected to a police call handler.

If you replace the handset, the landline may remain connected for 45 seconds in case you pick up again. When 999 calls are made from landlines, information about your location should be automatically available to the call handlers to help provide a response. If you can only say one thing say your location.